



Commune de Nassogne

RENTING GENERAL TERMS AND CONDITIONS for power assisted bicycles and accessories

Extract from the deliberation of the Municipal Council of September 02, 2019.

Amount of the fee

- ½ day : 8 € ;
- 1 day : 15 €.

A deposit of € 100 per bike is also required.

Payment methods

The renting and the deposit are payable in cash before taking charge of the rented equipment.

Practical modalities for taking possession and restitution of the equipment

Rental can be done for ½ day, one or several day(s) upon prior reservation at the Tourist Office of Nassogne.

The **return of the rented equipment after the agreed time** fixed between the 2 parts will result in a **penalty of 15 €/bike** payable immediately in cash. This penalty will be deducted from the amount of the deposit upon return of the rented material.

In case of one or several day(s) rental, if mentioned in the rental contract, the rented equipment can be return the day after the end of the rental period following the agreement. In this case, the borrower has to fully recharge the battery before returning the rented equipment, otherwise a **penalty of 15 €/bike** will be due in cash.

Basic bicycle equipment and working condition of rented goods

Each Cube Touring Hybrid Pro 400 bike is equipped with a suspension with lock-out, a 400 Wh battery with key lock (life battery of 50 to 80 km), a LCD screen, front and back lights, mudguards, a kickstand and a bell. A helmet is also provided with each bike as well as a bag and a lock.

Rented goods meet safety standards and are in perfect working condition. Their status is checked in the presence of the borrower who may assert his remarks in the contract.

Ability of the borrower

The owner reserves the right to estimate the ability of the borrower to use a power-assisted bicycle as part of the current rental service. The borrower declares him/herself to be major, able for cycling, and is not aware of any medical contra- indications. If the borrower is a minor, he/she must provide written authorization from his/her legal representative, as well as his/her identity and contact details.

Terms of use

The borrower agrees to use the rented goods carefully, cautiously, without dangers to others and in accordance with the regulations of the Highway Code in force. He/She will also **take all necessary precautions to avoid damage to the rented equipment, accident or theft.**

The **helmet** is strongly recommended. The borrower acknowledges that the Tourist Office of Nassogne has offered for rent as many helmets as users.

Bicycle: usage prohibited for people weighting more than 115 kg.

Luggage rack: usage limited to the holding of single compact objects that do not exceed a weight of 22 kg. Under no circumstances the rack can be used for the transport of a person.

Prohibitions: it is forbidden to cycle off the roads and bike paths, to go on or down the pavements without putting a foot down, to leave the bike without supervision and without the lock, to drive on roads in bad condition, ...

Responsability

The material remains the exclusive property of the Tourist Office of Nassogne, but **as soon as the borrower takes possession of the rented goods, he/she becomes legally responsible.**

If case of non-using/parking of the rented equipment, the borrower undertakes to secure the padlock.

If the renting period includes an overnight, the rental material must be parked in an enclosed area (the equipment can not be left on a public area).

The rented equipment **can not be transported in a vehicle.**

The rented equipment can not be loaned nor subrented.

Insurance for theft and damages

The borrower states having subscribed a personal insurance covering third party liability.

In case of **damage, breakdown or accident**, the borrower must inform the Tourist Office of Nassogne as soon as possible and can not take the repairs needed in charge without its approval.

In case of damage, the costs will be charged to the borrower. Upon return of the deteriorated rented material, the borrower will not get his **deposit** of 100 €/bike back and an **additional amount** of **150 €**/damaged bike will be payable in cash before getting back the driver's license (and/or keys of the car).

In case of **theft** of the rented bike, the borrower will **inform the Tourist Office of Nassogne** and immediately make a **statement** at the nearest **police office**. Furthermore the Tourist Office of Nassogne ought to reserve the right to claim from the borrower an indemnity of **2.500 €**/bike in case of theft.

Discharge responsibilities

The borrower, by signing this rental agreement, discharge the Tourist Office of Nassogne from any responsibility in case of physical or moral damages incurred during the use of bicycles and accessories rented.

OPERATING INSTRUCTIONS

eBikes are bicycles with auxiliary motor that only switches on when the pedals are moved by the rider. The motor output always depends on the amount of your pedalling power. When you stop pedalling, the motor switches off. The assistance switches also off when you reach a speed of more than 25 km/h.

The eBikes are not suitable for off-road use. They are designed for cycling on lanes and roads with a smooth surface.

Set off for your first ride by selecting the lowest drive support. Slowly approach the potential of your eBike in an area free of traffic.

Precautionary measure

Make sure not to step in the pedals until you sit in the saddle and grip the handlebars tightly. The motor assistance might switch on suddenly and result in an uncontrolled start of your eBike.

The seat should be adjusted to the correct height: your legs should be extended and the tips of your toes should touch the floor. When stopped, always get down from the saddle and put your feet flat on the ground in order not to lose balance, the electric bike is heavier than a normal bike.

When stopped, **make sure that the bike stand still on a hard, flat surface** to prevent it to be unbalanced and to fall down.

Never leave a child in the seat on the rack without holding the bike.

If case of non-using/**parking** of the rented equipment, **secure the lock** and **take the accessories** with you. During the **night**, the rental material must be parked in an **enclosed area**.

Display, on-board computer and operating unit



: switching on/shutting down the on-board computer



: switching bike lights on/off



: displays of the on-board computer

- Clock (Heure): current time.
- Max. speed (Vitesse maximale): maximum speed achieved since the last reset.
- Avg. speed (Vitesse moyenne): average speed achieved since the last reset.
- Trip time (Temps de trajet): trip time since the last reset.
- Range (Autonomie): estimated range of the available battery-pack charge (for constant conditions such as assistance level, route profile, etc.).
- Odometer (Distance cumulée): display of the total distance travelled with the eBike.
- Trip distance (Distance parcourue): distance covered since the last reset.

Battery charge-control indicator: 4 bars = battery fully charged.

Indicateur tachymétrique: affiche toujours la vitesse actuelle.

Assistance level: press the '+' or '-' buttons on the operating unit.

- Off: the motor assistance is switched off.
- Eco: effective assistance at maximum efficiency for maximum cruising range (40 %).
- Tour: uniform assistance, for touring with long cruising range (100 %).
- Sport: powerfull assistance for sportive riding as well as for urban traffic (150 %).
- Turbo: maximum assistance, supporting highest cadence (250 %).

How long and how far you can benefit from the auxiliary drive depends on several factors: the road conditions, the rider's pedal force, the degree or mode of assistance, the topography, ... To extend the range it is recommended that you ride with low or no assistance at all on level or downhill trails and only select maximum drive assistance with headwinds, heavy additional loads and/or when climbing hills. The bike can be used without electric assistance, but be aware that it's weighs is heavier than a normal bike.

Speeds

The bicycle is equipped with 10 speeds.

Follow the shift recommendations provided by indications ⚡️ on the display. Do not dive in the temptation due to the strong motor, to always ride in a high gear. Change gear frequently in the same way that you are used to doing with a conventional bicycle so as to make your own contribution to your forward progress as efficient as possible. By selecting the right gear, you can increase the speed and range with the same pedalling effort.

Use the shifter on the right of the handlebar: on the front to reduce and on the rear to increase.

Brakes

The eBikes are equipped with disc brakes. Preferably use both brakes (left and right) or right brake which brakes on the rear wheel.

Battery

The battery is equipped with a key. To remove the battery switch it off and unlock the lock with the key.

To charge the battery, use the charger provided for this purpose. The battery can be charged on the bike or by removing it. It is not necessary to wait until the battery is completely empty to recharge it.

The charging state is displayed by the battery charge-control indicator (5 LED's) on the battery and by the bars on the on-board computer. During the charging procedure, the LEDs of charge-control indicator on the battery pack light up. Each continuously lit LED is equivalent to a charge capacity of approx. 20 %. Once the eBike battery is fully charged, the LED's extinguish immediately. The charging procedure is terminated.

To insert the battery, slide it with the contacts until it engages in the holder. Check if the battery is tightly seated. Always lock the battery pack with lock and remove the key after locking.

Be careful: the battery is the most valuable element of the eBike, we must take care of it !

Padlock

The bicycle is equipped with 2 padlocks of which one on the back wheel. To lock the padlock, turn the key and push the rod until the end of the gutter, and then remove the key. The other padlock must be to the bike **frame** and to a **fixed support** (post ...).

If you go away from the bike, make sure to lock the 2 padlocks and keep the keys carefully with you.

A few safety instructions

All regulations that apply to bicycles, also apply to eBikes. Wearing a helmet is recommended, but not required.

Never ride without a properly adjusted helmet and take care to always wear suitable, bright clothing.

Always ride carefully on public roads and observe the traffic rules so as not to endanger yourself or others. Be aware from the moment you set off that you ride at a higher speed. Always keep this fact in mind and ride considerately. Always bear in mind that you travel rapidly and quietly. If need be, make others aware of your presence well ahead of time and by ringing your bell or brake slow down the eBike so as to avoid accidents.

Observe the legal regulations concerning cycling with eBikes off public roads. Respect nature when riding through fields or forests. Only use your eBike on hard-surface roads.

Have a nice ride and be careful !